

Pet Services Agreement

Time to Go Pet Care LLC



Michelle Orr Motzenbecker, Owner
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www.timetogopetcare.com

Name: _____ Home Phone: _____

Full Address: _____

Directions to Address: _____

Mobile Phone: _____ Work Phone: _____ Other Phone: _____

E-mail Address: _____

Services Requested: _____

Date/time of Departure (if applicable): _____ Date/time of Return: _____

Where we can reach you if necessary? _____ Phone: _____

Emergency Contact Name: _____ Phone: _____

Keys checked? _____ Keys to be returned? _____ Keys on file for future use? _____

Alarm System Company: _____ Phone: _____

Alarm Arm Instructions: _____ Disarm: _____

Location of Circuit Breaker: _____

Location of Main Water Valve: _____

Location of Main Gas Valve: _____

Veterinarian Name: _____ Phone: _____

Veterinarian Address: _____

Additional Services Requested

Mail Collection: _____ Water Indoor Plants: _____ Water Patio Plants: _____ Adjust Blinds/Lights: _____

Trash (day): _____ Litter Change: _____ Radio/TV: _____

How would you like to communicate with us about your pets? (select one)

Call us: _____ Call you: (specify phone/time) _____ E-mail you: (specify address) _____

Additional Information/Comments (any special service requests will be considered and priced accordingly):

This service agreement remains valid for any future service, with the exception of any agreed on changes in service, fees, visits, and times. The client hereto agrees as follows:

1. The term of this contract is from _____(date/time) through _____(date/time, leave blank to specify an open and continuing contract), Client agrees to inform Time To Go Pet Care LLC immediately regarding an earlier than expected return home in order to avoid being charged for unnecessary visits. Unless Time To Go Pet Care LLC is contacted for a request of extension of services, Client understands that the date/time of the final visit is as listed above.

2. Fees for the services as listed on this contract for the above dates are \$_____ per visit. If additional services are provided they shall be assessed at the company's current rates (found on www.timetogopetcare.com) and shall be paid by the Client.

Time To Go Pet Care LLC will be reimbursed for the purchase of any necessary pet care supplies that the Client has not provided in addition to a \$10 service fee. Pricing is subject to change without notice.

3. Client understands that this service contract also serves as an invoice and that payment in full is due by the first visit. A late fee of \$5 dollars will be charged to the balance after 14 days and each subsequent 14 days until paid in full. A \$25 handling fee shall be charged on all returned checks.

4. Time To Go Pet Care LLC and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Time To Go Pet Care LLC or its employees unless arising from negligence on the part of Time To Go Pet Care LLC.

5, Time To Go Pet Care LLC and its employees shall not be held responsible for the loss, injury, death, or actions of any pet that the client has let outside or has instructed the sitter to allow outside while sitter is not there. This includes fenced-in yards, pets with doggie doors, and outdoor pets.

6. The client understands that all pets must have a veterinarian and must be up to date with vaccinations. In the event that your sitter is bitten or exposed to a disease by an animal that is not up to date with vaccinations, it is the Client's responsibility to pay all medical costs and damages for the sitter.

7. Time To Go Pet Care LLC does not diagnose or make therapy decisions nor does it offer veterinary services. Any veterinary or medical concerns will be referred to a veterinarian, Time To Go Pet Care LLC is authorized by the Client to transport pet to specified Veterinarian when care is necessary. In the event that specified Veterinarian is unavailable, Time To Go Pet Care LLC is authorized to transport pet to a local licensed Veterinarian. In the event that the Veterinarian cannot reach the Client, Time to Go Pet Care is authorized to approve medical or emergency care as recommended by the Veterinarian. Client agrees to pay any and all veterinary charges accrued and to reimburse Time To Go Pet Care for all expenses incurred in attending to the emergency/medical needs of the pet.

8. Time To Go Pet Care LLC will not be responsible for any locksmith fees due to a malfunctioning key. The client gives permission to Time To Go Pet Care LLC to employ a locksmith in the event of a malfunctioning key. Time To Go Pet Care LLC will never leave a client's keys in any location around the home on the day of the client's return. Time To Go Pet Care LLC only takes possession of keys directly from the Client in person.
9. In the event that the Client chooses not to allow Time To Go Pet Care LLC to keep keys on file for future services, there is a \$10 fee incurred for each subsequent key pickup. To avoid any charge for key pickup, the Client can provide the keys during the initial free in-home consultation
10. Business and visiting hours fall between the hours of 6:30 a.m. and 8:30 p.m.
11. Time To Go Pet Care LLC reserves the right to deny service or terminate service because of safety concerns or inappropriate/uncomfortable situations. In any such case, the Client will be notified immediately. Client also authorizes Time To Go Pet Care LLC to transport pet to a kennel if appropriate care can no longer be provided with all fees being charged to the client.
12. Time To Go Pet Care LLC is not responsible for wilted, dead, or otherwise unhealthy plants. Time To Go Pet Care LLC follows watering instructions precisely but will not be held responsible if results are unfavorable.
13. Time To Go Pet Care LLC requires Client to have a responsible party to take care of your pet(s) in the event of unforeseen circumstances such as illness, death, inclement weather, or a natural disaster (such as tornado or hurricane). It is best your emergency contact is a neighbor so he/she can reach your home. Time To Go Pet Care LLC is not responsible for pets in these circumstances.
14. Time To Go Pet Care LLC will deliver the highest quality in caring for both your pets and home. However, due to the extreme unpredictability of animals, Time To Go Pet Care LLC cannot accept responsibility for any mishaps of extraordinary nature (e.g, biting, furniture damage, accidental death, etc.) or any complications in administering medications to the animal. In addition, Time To Go Pet Care LLC cannot be held liable for injury, disappearance, death, or fines incurred by pets with access to the outdoors.
15. Time To Go Pet Care LLC does not permit "shared visits" with a third party in providing care for the Client's pets.

By signing below the client fully understands and agrees to the contents of this contract:

Client Signature: _____ Date: _____